

**ENVIRONMENT****National: Best Value**

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept		Comments
	<b>Strategic objective</b>							
BV82a	Percentage of the total tonnage of household waste arisings which has been recycled	8.25%	10.33%	13.62%	11.34%	11.63%	☹	Seasonal fluctuation. New scheme in preparation for Ross and area.
BV82b	Percentage of the total tonnage of household waste arisings which has been composted	5%	5.12%	5.74%	7.69%	7.91%	☺	Seasonal fluctuation. Will reduce over the winter.
BV199	Local Street and Environment Cleanliness – percentage of sites below Grade B – i.e. predominantly free of litter and refuse except for some small items.	New Indicator		36%			☹	Developing process – training for collection now completed

**Local: To be reported to Members (although not in the BVPP)**

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept		Comments
	Street cleaning quarterly cleanliness index – based on existing contract requirements	78.5%	Est. 75	80.33			☺	Now included in BV199
	Number of missed bins per week – all rounds (not including trade) based on 2 per round per week	46	27.51	46	29.66	32.5	☺	
	% of days public conveniences facilities closed	2%	0.97%	0.87%	1.079%		☹	Information not yet available

**ENGINEERING AND TRANSPORTATION****National: Best Value**

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept		Comments
	<b>Service delivery outcome</b>							
BV100	Local authority road works per kilometre of traffic sensitive road	0.1	0.0	0.1	0.0	0.0	☺	

**Local:**

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept		Comments
	Number of Penalty Charge Notices issued – amended indicator	21,000	21,329	21,000	7,746	11,776	☺	Increased effort from increased staff
	Percentage of Penalty Charge notice appeals cases “lost” at appeal	Baseline	0.24%	0.25%	0.08%	0.04%	☺	
	<b>Street Lighting</b>							
	The average length of time in repairing street light faults compared with the authorities policies and objectives	10 Days	3.49 days	4.5 days	3.68 days	3.57 days	☺	Lower level of faults reported in summer

**PLANNING**

Ref	Target/Indicator	Target 2002/2003	Actual Out-turn 2002/3	Target 2003/4	Performance Apr-Jul	Performance Apr- Sept		Comments
	<b>Service delivery outcome</b>							
BV109a	Determine major commercial and industrial applications within 13 weeks	60%	42%	60%	54%	47%	☹	Only 13 applications